

ANNUAL REPORT OF SMALL TELEPHONE COMPANIES TO  
THE IDAHO PUBLIC UTILITIES COMMISSION  
FOR THE YEAR ENDING DECEMBER 31, 2002

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COMPANY INFORMATION

IDAHO PUBLIC  
UTILITIES COMMISSION

Exact name of utility: Fremont Telcom  
Address of principal office: 110 East Main Street, St Anthony, ID 83445-1543  
Telephone Number (Area Code 208) 624-7300  
Cities or towns served: St Anthony, Teton, Ashton, Island Park, Idaho

Name and title of officer having custody of the general corporate books of account: \_\_\_\_\_  
Thomas P Gorman, President

Address of office where corporate books are kept and phone number: \_\_\_\_\_  
305 N Ruby, Ellensburg, WA 98926

Organized under the laws of the State of: Idaho

Date of organization: 9-Mar-94

Form of organization (proprietorship, association, corporation): Corporation

If a Subchapter S Corporation, please specify: \_\_\_\_\_

Name and address of controlling company, if any: Fairpoint Communications, 521 East Morehead,  
Charlotte, NC 28202

Names of affiliated companies. Give address and description of business: None

OFFICERS

Report below the title, name and office address of each general officer of the utility at the end of the year. If there were any changes during the year, show the name, title, and address of the previous officer and the date of change.

Title	Name	Address
See Attached		

## FREMONT TELCOM

### OFFICERS

Eugene B. Johnson  
Chairman of the Board of Directors and Chief Executive Officer  
521 E. Morehead, Suite 250  
Charlotte, NC 28202

Peter G. Nixon  
Chief Operating Officer  
521 E. Morehead, Suite 250  
Charlotte, NC 28202

Walter E. Leach, Jr.  
Senior Vice President and Chief Financial Officer  
521 E. Morehead, Suite 250  
Charlotte, NC 28202

John P. Duda  
President  
521 E. Morehead, Suite 250  
Charlotte, NC 28202

Thomas P. Gorman  
Northwest Region President  
521 E. Morehead, Suite 250  
Charlotte, NC 28202

Shirley J. Linn  
Vice President, General Counsel and Secretary  
521 E. Morehead, Suite 250  
Charlotte, NC 28202

Timothy W. Henry  
Vice President of Finance and Treasurer  
521 E. Morehead, Suite 250  
Charlotte, NC 28202

Lisa R. Hood  
Vice President and Controller  
521 E. Morehead, Suite 250  
Charlotte, NC 28202

**DIRECTORS**

List the name of each person who was a member of the Board of Directors at any given time during the year: (Fees related to meetings only.)

<b>Name and Address</b>	<b>Term Expired or Current Term Will Expire</b>	<b>Meetings Attended This year</b>	<b>Fees Paid During Year</b>
See Attached			

Name of Chairman of the Board: Eugene B Johnson  
 Name of Secretary (or Clerk) of Board: Shirley J Linn  
 Number of Meetings of the Board during the year: 4

**MANAGERS**

List the name of each person who performed management duties for the Company during the year, and the total wages and bonuses paid to those persons: (Do not include Director fees in these amounts.)

<b>Name</b>	<b>Title</b>	<b>Wages and Bonuses Paid</b>
James Bauchman	General Manager	178693
Mike Dolezal	Local Manager	84850
Virgil Newton	Operations Manager	92847
Don Coleman	Plant Manager	72456
Rita Morton	Business Office Manager	50337

FREMONT TELCOM

DIRECTORS

Eugene B. Johnson  
521 E. Morehead, Suite 250  
Charlotte, NC 28202

Jack H. Thomas  
521 E. Morehead, Suite 250  
Charlotte, NC 28202

Daniel G. Bergstein  
521 E. Morehead, Suite 250  
Charlotte, NC 28202

Frank K. Bynum, Jr.  
320 Park Avenue, 24<sup>th</sup> Floor  
New York, NY 10022

Anthony DiNovi  
75 State Street  
Boston, MA 02109

George E. Matelich  
320 Park Avenue, 24<sup>th</sup> Floor  
New York, NY 10022

Kent R. Weldon  
75 State Street  
Boston, MA 02109



**BALANCE SHEET**  
**Assets and Other Debits**

Title of Account	Balance Beginning of Year	Balance at End of Year	Increase or (Decrease)
<b>Current Assets</b>			
1120 Cash and Equivalents	385307	488048	102741
1130 Cash			
1140 Special Cash Deposits			
1150 Working Cash Advances	525	700	175
1160 Temporary Investments			
1180 Telecommunications Accts. Receivable	193961	148564	-45397
1181 Accts. Rec. Allow. -Telecommunications	-2170	-2170	0
1190 Other Accounts Receivable	2174062	2243734	69672
1191 Accounts Receivable Allow. - Other			
1200 Notes Receivable			
1201 Notes Receivable Allowance			
1210 Interest & Dividends Receivable			
1220 Material and Supplies	104629	90864	-13765
1280 Prepayments			
1290 Prepaid Rents	1744	87761	86017
1300 Prepaid Taxes			
1310 Prepaid Insurance			
1320 Prepaid Directory Expenses			
1330 Other Prepayments			
1350 Other Current Assets			
<b>Noncurrent Assets</b>			
1401 Investment in Affiliated Companies			
1402 Investment in Nonaffiliated Companies	755705	1009908	254203
1406 Nonregulated Investments	92539	92539	0
1407 Unamortized Debt Issuance Expense			
1408 Sinking Funds			
1410 Other Noncurrent Assets			
1438 Deferred Maintenance & Retirements	198548	185886	-12662
1439 Deferred Charges			
1500 Other Jurisdiction Assets - Net			
<b>Property, Plant and Equipment</b>			
2001 Telecommunications Plants in Service	26132820	27761855	1629035
2002 Prop. Held for Future Telecom. Use			
2003 Telecom. Plant under Constr. - Short Term	169935	70008	-99927
2004 Telecom. Plant under Constr. - Long Term			
2005 Telecom. Plant Adjustment			
2006 Nonoperating Plant			
2007 Goodwill	3998088	3998088	0
<b>Depreciation and Amortization Accounts</b>			
3100 Accumulated Depreciated	-12751996	-14915346	-2163350
3200 Accum. Depr. - Held for Future Use			
3300 Accumulated Depreciation - Nonoperating	-73488	-82461	-8973
3400 Accumulated Amortization - Tangible			
3410 Accum. Amort. - Capitalized Leases			
3420 Accum. Amort. - Leasehold Improvements			
3500 Accumulated Amortization - Intangible			
3600 Accumulated Amortization - Other			
<b>TOTAL ASSETS</b>	<b>21380209</b>	<b>21177978</b>	<b>-202231</b>

**BALANCE SHEET**  
**Liabilities & Stockholders' Equity**

Title of Account	Balance Beginning of Year	Balance at End of Year	Increase or (Decrease)
<b>Current Liabilities</b>			
4010 Accounts Payable	1447036	1622298	175262
4020 Notes Payable			
4030 Advance Billings and Payments			
4040 Customer Deposits	471229	503336	32107
4050 Current Maturities - Long -Term Debt			
4060 Current Maturities - Capital leases			
4070 Income Taxes - Accrued	157413	-4476	-161889
4080 Other Taxes - Accrued	293	85802	85509
4100 Net Current Defer. Oper. Income Taxes			
4110 Net Current Defer. Nonoper. Income Taxes			
4120 Other Accrued Liabilities	63349	207778	144429
4130 Other Current Liabilities			
<b>Long-Term Debt</b>			
4210 Funded Debt			
4220 Premium on Long-Term Debt			
4230 Discount on Long-Term Debt			
4240 Reacquired Debt			
4250 Obligations Under Capital Leases			
4260 Advances from Affiliated Companies			
4270 Other Long-Term Debt			
<b>Other Liabilities &amp; Deferred Credits</b>			
4310 Other Long-Term Liabilities			
4320 Unamort. Oper. Invest. Tax Credits - Net			
4330 Unamort. Nonoper. Invest. Tax Credits - Net			
4340 Net Noncurrent Defer. Oper. Income Taxes	-12820	-27021	-14201
4350 Net Noncur. Defer. Nonoper. Income Taxes	168112	308188	140076
4360 Other Deferred Credits			
4370 Other Juris. Liab. & Def. Credits - Net			
<b>Stockholders' Equity</b>			
4510 Capital Stock	6120	6120	0
4520 Additional Paid-In Capital	16275508	16275508	0
4530 Treasury Stock			
4540 Other Capital			
4550 Retained Earnings	2803969	2200445	-603524
<b>TOTAL LIAB. &amp; OTHER CREDITS</b>	<b>21380209</b>	<b>21177978</b>	<b>-202231</b>

**ANALYSIS OF TELECOMMUNICATIONS PLANT IN SERVICE**

**TOTAL Company Basis**

**Analysis of Telecommunications Plant in Service**

	Balance Beginning of Year	Additions During year	Plant Retired or Sold	Transfers and Adjustments	Balance End of Year
2111 Land	39421				39421
2112 Motor Vehicles	146682				146682
2113 Aircraft					
2114 Special Purpose Vehicles					
2115 Garage Work Equipment					
2116 Other Work Equipment	70861	2916			73777
2121 Buildings	729122				729122
2122 Furniture					
2123 Office Equipment	4776				4776
2124 General Purpose Computers	172855	2747			175602
2211 Analog Electronic Switching					
2212 Digital Electronic Switching	3088783	146128			3234911
2212 Digital Switching Software	1361316	81457			1442773
2220 Operator Systems					
2231 Radio Systems	851024				851024
2232 Circuit Equipment	4416964	1010575	150041		5277498
2311 Station Apparatus					
2321 Customer Premises Wiring					
2341 Large Private Branch Exchanges					
2351 Public Telephone Terminal Equipment					
2362 Other Terminal Equipment					
2411 Poles	138879		1005		137874
2421 Aerial Cable	354045	8183	3792		358436
2422 Underground Cable	2333813				2333813
2423 Buried Cable	12099997	642986	89170		12653813
2424 Submarine Cable					
2426 Intrabuilding Network Cable					
2431 Aerial Wire	24949		21949		3000
2441 Conduit Systems	299334				299334
2681 Capital Leases					
2682 Leasehold Improvements					
2690 Intangibles					
<b>TOTAL PLANT ACCOUNTS</b>	<b>26132821</b>	<b>1894992</b>	<b>265957</b>	<b>0</b>	<b>27761856</b>

**ANALYSIS OF TELECOMMUNICATIONS PLANT ACCOUNTS**  
**IDAHO Operations Only**

**Analysis of Telecommunications Plant in Service**

	Balance Beginning of Year	Additions During Year	Plant Retired or Sold	Transfers and Adjustments	Balance End of Year
2111 Land	Same as Total Company				
2112 Motor Vehicles					
2113 Aircraft					
2114 Special Purpose Vehicles					
2115 Garage Work Equipment					
2116 Other Work Equipment					
2121 Buildings					
2122 Furniture					
2123 Office Equipment					
2124 General Purpose Computers					
2211 Analog Electronic Switching					
2212 Digital Electronic Switching					
2215 Electro-Mechanical Switching					
2220 Operator Systems					
2231 Radio Systems					
2232 Circuit Equipment					
2311 Station Apparatus					
2321 Customer Premises Wiring					
2341 Large Private Branch Exchanges					
2351 Public Telephone Terminal Equipment					
2362 Other Terminal Equipment					
2411 Poles					
2421 Aerial Cable					
2422 Underground Cable					
2423 Buried Cable					
2424 Submarine Cable					
2426 Intrabuilding Network Cable					
2431 Aerial Wire					
2441 Conduit Systems					
2681 Capital Leases					
2682 Leasehold Improvements					
2690 Intangibles					
<b>TOTAL PLANT ACCOUNTS</b>					

**ANALYSIS OF ENTRIES IN ACCUMULATED DEPRECIATION**  
Account 3100

	TOTAL Company Basis				
	Balance Beginning of Year	Depreciation Rate*	Credits During Year	Retirements and Adjustments	Balance End of Year
<b>Analysis of Entries in Accumulated Depreciation</b>					
2112 Motor Vehicles	79655	33.33	56889		136544
2113 Aircraft					
2114 Special Purpose Vehicles					
2115 Garage Work Equipment	33466	20	14367		47833
2116 Other Work Equipment	347003	5	36456		383459
2121 Buildings					
2122 Furniture	2927	20	955		3882
2123 Office Equipment	126553	33.33	49049		175602
2124 General Purpose Computers					
2211 Analog Electronic Switching	403624	12	369352		772976
2212 Digital Electronic Switching	442390	33.33	455989		898379
2212 Digital Switching Software					
2220 Operator Systems					
2231 Radio Systems	851024	20	0		851024
2232 Circuit Equipment	2948930	12.5	267316	150041	3066205
2311 Station Apparatus					
2321 Customer Premises Wiring					
2341 Large Private Branch Exchanges					
2351 Public Telephone Terminal Equipment					
2362 Other Terminal Equipment					
2411 Poles	122530	12.5	16349	1005	137874
2421 Aerial Cable	197897	8.6	28031	3792	222136
2421 Aerial Fiber	2156	6	601		2757
2422 Underground Cable	16964	10	18505		35469
2422 Underground Fiber	250971	6	128925		379896
2423 Buried Cable	6284223	6.5	673475	88595	6869103
2423 Buried Fiber	161944	6.7	42612		204556
2423 Buried Cable - Line Extensions	320556	20	253970	575	573951
2431 Aerial Wire	24949	14.6		21949	3000
2441 Conduit Systems	134235	5.5	16463		150698
<b>TOTAL</b>	12751997	285.89	2429304	265957	14915344

\*Please list individual depreciation rate for each account.

**ANALYSIS OF ENTRIES IN ACCUMULATED DEPRECIATION**  
Account 3100

**IDAHO Operations Only**

<b>Analysis of Entries in Accumulated Depreciation</b>	<b>Balance Beginning of Year</b>	<b>Depreciation Rate*</b>	<b>Credits During Year</b>	<b>Retirements and Adjustments</b>	<b>Balance End of Year</b>
2112 Motor Vehicles	Same as Total Company				
2113 Aircraft					
2114 Special Purpose Vehicles					
2115 Garage Work Equipment					
2116 Other Work Equipment					
2121 Buildings					
2122 Furniture					
2123 Office Equipment					
2124 General Purpose Computers					
2211 Analog Electronic Switching					
2212 Digital Electronic Switching					
2215 Electro-Mechanical Switching					
2220 Operator Systems					
2231 Radio Systems					
2232 Circuit Equipment					
2311 Station Apparatus					
2321 Customer Premises Wiring					
2341 Large Private Branch Exchanges					
2351 Public Telephone Terminal Equipment					
2362 Other Terminal Equipment					
2411 Poles					
2421 Aerial Cable					
2422 Underground Cable					
2423 Buried Cable					
2424 Submarine Cable					
2426 Intrabuilding Network Cable					
2431 Aerial Wire					
2441 Conduit Systems					
<b>TOTAL</b>					

\*Please list individual depreciation rate for each account.

## INVESTMENTS

Report below the investments in Accounts 1401, 1402 and 1406. Identify each investment as to the account in which included. Minor amounts in Account 1406 may be grouped by classes.

<u>Description</u>	<u>Date Acquired</u>	<u>Book Cost of Investments Disposed of This year</u>	<u>Book Cost of Investments Held at End of Year</u>
Internet, Lease, Payphne Eq	1997-2000		92539
CoBank Dividends	Dec-98	229451	0
Linktel	Oct-98		35699
Fall River Elec Dividends	Mar-00		3239
Syringa Network	2001-2002		970970
_____	_____		
_____	_____		
_____	_____		
<b>Totals</b>	_____	229451	1102447

## RECEIVABLES

Itemize amounts show in Accounts 1180, 1190 and 1200. For notes receivable list each note separately and include the maturity date and interest rate. Minor amounts in Account 1210 may be combined.

<u>Name of Company</u>	<u>Amount at End of Year</u>	
	<u>Notes Receivable</u>	<u>Accounts Receivable</u>
Customers		146395
CABs		215891
NECA / USAC		319483
State USF		18347
Related Party		1661455
Miscellaneous		28559
_____		
_____		
<b>Totals</b>		2390130

**NOTES PAYABLE**

For Notes Payable, list each note separately and include the maturity date and interest rate.

<u>Name of Creditor</u>	<u>Date of Note</u>	<u>Interest Rate</u>	<u>Due Date</u>	<u>Face Amount</u>
None	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
<b>Totals</b>	_____	_____	_____	_____

**ACCOUNTS PAYABLE**

Report below all Accounts Payable amounting to more than \$100.00

<u>Name of Creditor</u>	<u>Amount</u>
Accounts Payable - Trade Accounts	289504
NECA	384222
Related Parties	948573
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
<b>Totals</b>	<b>1622299</b>





**INCOME & RETAINED EARNINGS STATEMENT**

Item	Total Company	Idaho Only
Total Operating Income (from page 16)	9279194	Same as
Total Operating Expenses (from page 17)	5773741	Total Company
7100 Other Operating Income and Expense	_____	_____
7210 Operating Investment Tax Credits-Net	_____	_____
7220 Operating Federal Income Taxes	1018600	_____
7230 Operating State and Local Income Taxes	209998	_____
7240 Operating Other Taxes	148280	_____
7250 Provision for Deferred Operating Income Taxes-Net	48975	_____
7200 Operating Taxes (Total)	1425853	_____
7310 Dividend Income	_____	_____
7320 Interest Income	2670	_____
7330 Income from Sinking and Other Funds	_____	_____
7340 Allowance for Funds Used During Construction	_____	_____
7350 Gains/Losses from the Disposition of Certain Property	_____	_____
7360 Other Nonoperating Income	-6288	_____
7370 Special Charges	193	_____
7300 Nonoperating Income and Expense	-3811	_____
7410 Nonoperating Investment Tax Credits-Net	_____	_____
7420 Nonoperating Federal Income Taxes	18315	_____
7430 Nonoperating State and Local Income Taxes	4684	_____
7440 Nonoperating Other Taxes	_____	_____
7450 Provision for Deferred Nonoperating Income Taxes-Net	146154	_____
7400 Nonoperating Taxes	169153	_____
7510 Interest on Funded Debt	_____	_____
7520 Interest Expense-Capital Leases	_____	_____
7530 Amortization of Debt Issuance Expense	_____	_____
7540 Other Interest Deductions	1731	_____
7500 Interest and Related Items	1731	_____
7610 Extraordinary Income Credits	_____	_____
7620 Extraordinary Income Charges	_____	_____
7630 Current Income Tax Effect of Extraordinary Items-Net	_____	_____
7640 Provision for Deferred Income Tax Effect of Extraordinary Items-Net	_____	_____
7600 Extraordinary Items	_____	_____
7910 Income Effect of Jurisdictional Ratemaking Differences-Net	_____	_____
7990 Nonregulated Net Income	457570	_____
<b>AMOUNT TRANSFERRED TO RETAINED EARNINGS</b>	<b>2362475</b>	_____

**OPERATING REVENUES**

Item	Total Company	Idaho Only
<b>Local Network Services Revenues</b>		
5001 Basic Area Revenue	2018024	Same as Total Compa
5002 Optional Extended Area Revenue	_____	_____
5003 Cellular Mobile Revenue	_____	_____
5004 Other Mobile Services Revenue	_____	_____
5010 Public Telephone Revenue	_____	_____
5040 Local Private Line Revenue	_____	_____
5050 Customer Premises Revenue	_____	_____
5060 Other Local Exchange Revenue	196679	_____
5069 Other Local Exchange Settlements	1844576	_____
<b>Network Access Services Revenues</b>		
5081 End User Revenue (SLC)	464015	_____
5082 Switched Access Revenue (Interstate)	3279248	_____
5083 Special Access Revenue	711358	_____
5084 State Access Revenue (Intrastate)	570681	_____
<b>Long Distance Network Services Revenues</b>		
5100 Long Distance Message Revenue - All	_____	_____
<b>Miscellaneous Revenues</b>		
5230 Directory Revenue	45999	_____
5240 Rent Revenue	5723	_____
5250 Corporate Operations Revenue	_____	_____
5261 Special Billing Arrangements Revenue	_____	_____
5262 Customer Operations Revenue	_____	_____
5263 Plant Operations Revenue	_____	_____
5264 Other Incidental Regulated Revenue	123559	_____
5269 Other Revenue Settlements	_____	_____
5270 Carrier Billing & Collection Revenue	33792	_____
<b>Uncollectible Revenues</b>		
5301 Uncollectible Revenue - Telecommunications	-14460	_____
5302 Uncollectible Revenue - Other	_____	_____
<b>TOTAL OPERATING REVENUES</b>	<b>9279194</b>	_____

Please identify the following revenues:

NECA USF \$ \_1,844,576\_\_\_\_\_. To what account were they booked? 5069

State USF \$ \_110,081\_\_\_\_\_. To what account were they booked? 5084

**OPERATING REVENUES**

Item	Total Company	Idaho Only
<b>Plant Specific Operations Expense</b>		
6110 Network Support Expenses	_____	Same as
6112 Motor Vehicle Expense	_____	Total Company
6113 Aircraft Expense	_____	_____
6114 Special Purpose Vehicles Expense	0	_____
6115 Garage Work Equipment Expense	_____	_____
6116 Other Work Equipment Expense	5045	_____
6120 General Support Expenses	_____	_____
6121 Land and Building Expenses	118946	_____
6122 Furniture and Artworks Expense	_____	_____
6123 Office Equipment Expense	20989	_____
6124 General Purpose Computers Expense	82145	_____
6210 Central Office Switching Expenses	0	_____
6211 Analog Electronic Expense	_____	_____
6212 Digital Electronic Expense	289164	_____
6215 Electro-Mechanical Expense	_____	_____
6220 Operators System Expense	_____	_____
6230 Central Office Transmission Expenses	_____	_____
6231 Radio Systems Expense	7020	_____
6232 Circuit Equipment Expense	100194	_____
6310 Information Origination/Termination Expense	_____	_____
6311 Station Apparatus Expense	_____	_____
6341 Large Private Branch Exchange Expense	_____	_____
6351 Public Telephone Terminal Equipment Expense	_____	_____
6362 Other Terminal Equipment Expense	_____	_____
6410 Cable and Wire Facilities Expenses	_____	_____
6411 Pole Expense	4218	_____
6421 Aerial Cable Expense	22290	_____
6422 Underground Cable Expense	474	_____
6423 Buried Cable Expense	615966	_____
6424 Submarine Cable Expense	_____	_____
6425 Deep Sea Cable Expense	_____	_____
6426 Intrabuilding Network Cable Expense	_____	_____
6431 Aerial Wire Expense	_____	_____
6441 Conduit Systems Expense	5291	_____
<b>TOTAL PLANT SPECIFIC OPERATIONS EXPENSE</b>	<b>1271742</b>	_____

**OPERATING REVENUES**

Item	Total Company	Idaho Only
<b>Plant Nonspecific Operations Expense</b>		
6510 Other Property/Plant/Equipment Expenses		Same as Total Company
6511 Property Held for Future Telecomm. Use Expenses		
6512 Provisioning Expense	7088	
6530 Network Operations Expense		
6531 Power Expense	39784	
6532 Network Administration Expense		
6533 Testing Expense	36279	
6534 Plant Operations Administration Expense	256874	
6535 Engineering Expense	12549	
6540 Access Expense	200256	
6560 Depreciation and Amortization Expenses		
6561 Depreciation Expense-Telecom. Plant in Service	2434112	
6562 Depreciation Expense-Property Held for Future Use		
6563 Amortization Expense - Tangible		
6564 Amortization Expense - Intangible		
6565 Amortization Expense - Other		
Total Plant Nonspecific Operations Expenses	2986942	
<b>Customer Operations Expense</b>		
6610 Marketing		
6611 Product Management	1824	
6612 Sales	421	
6613 Product Advertising	1335	
6620 Services		
6621 Call Completion Services	5049	
6622 Number Services	30820	
6623 Customer Services	279192	
<b>Total Customer Operations Expense</b>	318641	
<b>Corporate Operations Expense</b>		
6710 Executive and Planning		
6711 Executive	565432	
6712 Planning		
6720 General and Administrative		
6721 Accounting and Finance	548018	
6722 External Relations	30622	
6723 Human Resources	13920	
6724 Information Management	0	
6725 Legal	785	
6726 Procurement		
6727 Research and Development		
6728 Other General and Administrative	37639	
6790 Provision for Uncollectible Notes Receivable		
<b>Total Corporate Operations Expense</b>	1196416	
<b>TOTAL OPERATING EXPENSES</b>	5773741	

**CENTRAL OFFICE DATA**  
as of December 31, 2002 (unless otherwise indicated)

Name of Central Office: \_\_\_\_\_ Teton, Idaho  
Prefix (es): \_\_\_\_\_ (208) 458

Central Office Switch \_\_\_\_\_ Type: \_\_\_\_\_ Nortel Access Nodes

**Check all that apply:**  
Stand Alone \_\_\_\_\_ **Check one:** Electronic\_X  
Host \_\_\_\_\_ Analog \_\_\_\_\_ Electro-Mechanical \_\_\_\_\_  
Remote\_X \_\_\_\_\_ Other: \_\_\_\_\_

**Access Line Capacity**  
Design: \_\_\_\_\_ Nortel Access Nodes  
Customer Lines: \_\_\_\_\_ 646  
(Include Centrex, PAL, Semi-Pub.)

Installed/Equipped: \_\_\_\_\_ 668/884  
Public Telephone Lines \_\_\_\_\_ 1  
Company Official Lines \_\_\_\_\_ 0  
Company Test Lines \_\_\_\_\_ 0

**Classification of Customer Access**

	Residence			Business			Total Residence & Business
	Multi-Line 1-Party	Single Line 1-Party	Multi-Party	Multi-Line 1-Party	Single Line 1-Party	Multi-Party	
Beginning of Year	0	592	_____	44	26	_____	662
New Connects	_____	_____	_____	_____	_____	_____	_____
Disconnects	_____	_____	_____	_____	_____	_____	_____
End of Year	0	581	_____	35	29	_____	645
		Subtotal Residence			Subtotal Business		
		592			70		

**Foreign Exchange:**  
Dial Tone from this C.O.: \_\_\_\_\_  
Dial Tone from another C.O.: \_\_\_\_\_

**Directory Listings:**  
Number of Customers with Nonpublished or Nonlisted: \_\_\_\_\_ 23

**Custom Calling:**  
Number of customers with at least one feature: \_\_\_\_\_ 294  
Total number of features subscribed to: \_\_\_\_\_ 33

**CENTRAL OFFICE DATA**  
as of December 31, 2002 (unless otherwise indicated)

Name of Central Office: \_\_\_\_\_ Island Park, Idaho  
Prefix (es): \_\_\_\_\_ (208) 558

Central Office Switch \_\_\_\_\_ Type: \_\_\_\_\_ Nortel Access Nodes

**Check all that apply:**  
Stand Alone \_\_\_\_\_ **Check one:** Electronic\_X  
Host \_\_\_\_\_ Digital\_X  
Remote \_\_\_\_\_ Analog \_\_\_\_\_  
Other: \_\_\_\_\_

**Access Line Capacity**  
Design: \_\_\_\_\_ Nortel Access Nodes \_\_\_\_\_  
Installed/Equipped: \_\_\_\_\_ 1671/3389

**Access Lines in Use**  
Customer Lines: \_\_\_\_\_ 1244  
(Include Centrex, PAL, Semi-Pub.)  
Public Telephone Lines \_\_\_\_\_ 6  
Company Official Lines \_\_\_\_\_ 0  
Company Test Lines \_\_\_\_\_ 0

**Classification of Customer Access**

	Residence			Business			Total Residence & Business
	Multi-Line 1-Party	Single Line 1-Party	Multi-Party	Multi-Line 1-Party	Single Line 1-Party	Multi-Party	
Beginning of Year	_____	1048	_____	_____	83	_____	1275
New Connects	_____	_____	_____	_____	_____	_____	_____
Disconnects	_____	_____	_____	_____	_____	_____	_____
End of Year	_____	1001	_____	141	102	_____	1244

**Foreign Exchange:**  
Dial Tone from this C.O.: \_\_\_\_\_  
Dial Tone from another C.O.: \_\_\_\_\_

**Directory Listings:**  
Number of Customers with Nonpublished or Nonlisted: \_\_\_\_\_ 60

**Custom Calling:**  
Number of customers with at least one feature: \_\_\_\_\_ 317  
Total number of features subscribed to: \_\_\_\_\_ 37

**CENTRAL OFFICE DATA**  
**as of December 31, 2002 (unless otherwise indicated)**

Name of Central Office: St Anthony, ID  
 Prefix (es): (208) 624

Central Office Switch Type: Nortel DMS 500

**Check all that apply:**  
 Stand Alone        **Check one:** Electronic X  
 Host X        Digital X Electro-Mechanical         
 Remote        Analog        Other:       

**Access Line Capacity**  
 Design: Nortel DMS 500  
Access Lines in Use  
 Customer Lines: 2620  
 (Include Centrex, PAL, Semi-Pub.)

Installed/Equipped: 2794/3780  
 Public Telephone Lines 6  
 Company Official Lines 54  
 Company Test Lines 204

**Classification of Customer Access**

	Residence			Business			Total Residence & Business
	Multi- Line 1-Party	Single Line Multi- Party	Subtotal Residence	Multi- Line 1-Party	Single Line Multi- Party	Subtotal Business	
Beginning of Year		2142	2142	34	381	132	513
New Connects							
Disconnects							
End of Year		2123	2123	40	359	138	497
							2655
							2620

**Foreign Exchange:**

Dial Tone from this C.O.:         
 Dial Tone from another C.O.:         
**Directory Listings:**  
 Number of Customers with Nonpublished or Nonlisted: 125

**Custom Calling:**

Number of customers with at least one feature: 1395  
 Total number of features subscribed to: 40

**CENTRAL OFFICE DATA**  
**as of December 31, 2002 (unless otherwise indicated)**

Name of Central Office: \_\_\_\_\_ Ashton, Idaho  
 Prefix (es): \_\_\_\_\_ (208) 652

Central Office Switch \_\_\_\_\_ Type: \_\_\_\_\_ Nortel Access Nodes

**Check all that apply:**  
 Stand Alone \_\_\_\_\_ **Check one:**  
 Host \_\_\_\_\_ Digital\_X \_\_\_\_\_  
 Remote\_X \_\_\_\_\_ Analog \_\_\_\_\_  
 \_\_\_\_\_ Electro-Mechanical \_\_\_\_\_  
 \_\_\_\_\_ Other: \_\_\_\_\_

**Access Line Capacity**  
 Design: \_\_\_\_\_ Nortel Access Nodes  
 Installed/Equipped: \_\_\_\_\_ 1260/1891

**Access Lines in Use**  
 Customer Lines: \_\_\_\_\_ 1193  
 (Include Centrex, PAL, Semi-Pub.)  
 Public Telephone Lines \_\_\_\_\_ 3  
 Company Official Lines \_\_\_\_\_ 0  
 Company Test Lines \_\_\_\_\_ 0

**Classification of Customer Access**

	Residence			Business			Total Residence & Business
	Multi- Line 1-Party	Single Line 1-Party	Multi- Party	Multi- Line 1-Party	Single Line 1-Party	Multi- Party	
Beginning of Year	_____	927	_____	_____	82	_____	1213
New Connects	_____	_____	_____	_____	_____	_____	_____
Disconnects	_____	_____	_____	_____	_____	_____	_____
End of Year	_____	917	_____	193	83	_____	1193
		Subtotal Residence	927		Subtotal Business	286	
		Centrex N.A.R.	_____		_____	_____	
		Multi- Line 1-Party	204		_____	_____	

**Foreign Exchange:**  
 Dial Tone from this C.O.: \_\_\_\_\_  
 Dial Tone from another C.O.: \_\_\_\_\_

**Directory Listings:**  
 Number of Customers with Nonpublished or Nonlisted: \_\_\_\_\_ 50

**Custom Calling:**  
 Number of customers with at least one feature: \_\_\_\_\_ 440  
 Total number of features subscribed to: \_\_\_\_\_ 43

**NUMBER OF CALLS COMPLETED BY CUSTOMERS DURING (Year) 2002.**

Local Exchange	Average # of Customer Lines in Use	Local Calls		Toll Calls Originated (Total of all Carriers)		
		Number (1000s)	Avg./ Line	Intrastate	Interstate	Total
1	_____	_____	_____	_____	_____	_____
2	_____	_____	_____	_____	_____	_____
3	_____	_____	_____	_____	_____	_____
4	_____	_____	_____	_____	_____	_____
5	_____	_____	_____	_____	_____	_____
6	_____	_____	_____	_____	_____	_____
7	_____	_____	_____	_____	_____	_____
8	_____	_____	_____	_____	_____	_____
9	_____	_____	_____	_____	_____	_____
10	_____	_____	_____	_____	_____	_____
11	_____	_____	_____	_____	_____	_____
12	_____	_____	_____	_____	_____	_____
13	_____	_____	_____	_____	_____	_____
14	_____	_____	_____	_____	_____	_____
15	_____	_____	_____	_____	_____	_____
16	_____	_____	_____	_____	_____	_____
17	_____	_____	_____	_____	_____	_____
18	_____	_____	_____	_____	_____	_____

**ANNUAL REPORT FOR SMALL TELEPHONE COMPANIES  
YEAR ENDED DECEMBER 31, 2002.**

**CUSTOMER RELATIONS RULES COMPLIANCE**

Rule IDAPA 31.21.01.603  
Rule IDAPA 31.41.01.105

Please provide copies of:

Summary of Customer Relations Rules for Telephone Corporations

Idaho Telephone Solicitation Act Notification

Method of Notification:

Mailed separately to customers                      Yes \_\_\_\_\_ No X \_\_\_\_\_

Included in directory                                      Yes X \_\_\_\_\_ No \_\_\_\_\_

Date of notification      Directories sent to all customers September 12, 2002.

Alternate method of notification \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Rule IDAPA 31.41.01.403.02

Record of Complaints:

Number received by Company                      5

Category of complaints (if known):

Deposit Disputes                                      1

Charges on Bill                                      \_\_\_\_\_

Denial/Termination                                      \_\_\_\_\_

Quality or Availability  
of Service                                      \_\_\_\_\_

Carrier Selection/Assignment                      0

Miscellaneous                                      4

Rev 3/02

CERTIFICATE

State of Idaho )  
 ) ss  
County of )

WE, the undersigned \_\_\_\_\_ Thomas P Gorman

and \_\_\_\_\_

of the \_\_\_\_\_ Fremont Telcom

on our oath do severally say that the foregoing return has been prepared under our direction, from the original books, papers, and records of said utility; that we have carefully examined same, and declare the same to be a correct statement of the business affairs of said utility for the period covered by the return in respect to each and every matter and thing therein set forth, to the best of our knowledge, information and belief.

*Thomas P Gorman*

\_\_\_\_\_  
(Chief Officer)

\_\_\_\_\_  
(Officer in Charge of Accounts)

Subscribed and Sworn to Before Me this 30<sup>th</sup> day of April, (Year) 2003.

*Gail A. Jensen*

\_\_\_\_\_  
Notary Public

My Commission expires 3/01, (Year) 2007.



Rev 3/02

## Consumer Information

### The Residential Service

This is a summary of the Idaho Public Utility Commission's rules and regulations regarding customer relations.

It is intended for your information only. We hope it will make you aware of your rights as a FREMONT TELCOM customer and will better acquaint you with some of our operating procedures. This is only a summary. Should you need any detailed information, the Idaho FREMONT TELCOM office has a copy of the complete rules available for your use. Please contact us if you have any questions.

### Customer Billing Information

The charge for monthly local telephone service is billed one month in advance. All charges for long distance, message units, installation and changes in service on file at the time the bill is printed will be shown on your current bill.

### Rules For Termination of Telephone Service

Fremont Telecom must follow stringent guidelines before terminating basic local telephone service. Basic local service cannot be terminated for failure to pay long distance charges owed to other companies, which may appear on Fremont Telecom's monthly bill, if measures to prevent access to the other companies' services are available. Whether such measures are available depends upon the type of Fremont Telecom equipment serving the customer.

Basic local telephone service cannot be terminated if you let us know that you dispute any charges on your telephone bill until the dispute is resolved, but you must continue to pay the undisputed parts of the bill.

Telephone service can be disconnected with proper notification for one of the following reasons:

- Not paying undisputed delinquent charges or paying a delinquent bill with a check not honored by the bank.
- Failure to make a security deposit or failure to provide a deposit guarantee.
- Misrepresentation of Identity to receive service.
- Failure to abide by the terms of a payment arrangement.
- Intentional wasting or interfering with service through improper equipment or otherwise.
- Failure to apply for service with the telephone company.

### Proper Notification

Service cannot be disconnected without first notifying you in writing at least seven (7) days in advance. We must diligently try to notify you in person or by telephone 24 hours before disconnecting service. Only 24 hour notice will be given if you pay a bill with an insufficient funds check in order to avoid termination, or as the initial payment of a payment according to a payment arrangement.

### Restrictions on Termination

Your telephone service cannot be disconnected if:

- A past due balance is less than \$50.00 or for two (2) months service, whichever is smaller.
- You are being charged for another customer's bill (unless you have a legal obligation to pay the other customer's bill or you are being charged for any other class of service).

You fail to pay for purchase of services such as the following:

- Directory advertising.
- Services not provided by Fremont Telecom even though they may be billed with Fremont Telecom (e.g., 900 charges, operator charges from another company).

- Equipment payments.
- Inside wire maintenance.
- Written guarantee for another customer.
- Long distance charges by other companies, if we can block access to the other companies' services.

Your telephone service can be disconnected between the hours of 8:00 a.m. and 4:00 p.m., Monday through Thursday, and before noon on Fridays, weekends, legally recognized Idaho holidays, or after noon any day before a legally recognized Idaho holiday.

### Termination Without Notification

Fremont Telecom can terminate service without notification only under the five following conditions:

- A dangerous or hazardous condition exists.
- Service was obtained without authorization or knowledge of the telephone company.
- By order of any court, the Public Utilities Commission, or any other authorized public authority.
- If we have diligently tried to notify you but have been unsuccessful in our attempts to contact you.
- You have misrepresented your identity, have inadequate security with the company, and have an outstanding bill exceeding \$100.00.

### Payment Arrangements/Partial Payments/Disputed Charges

If you cannot pay the entire bill, payment arrangements can be made with us to pay part of the amount immediately and the remainder in installments. A payment schedule will be developed that is individually tailored to your need and ability to pay.

If you cannot pay a bill in full, or if you dispute a portion of the charges, you may tell us how to apply your partial payment to charges for local service, Fremont Telecom long distance and other services. When you make partial payments without directing how they are to be applied, we automatically prorate your payment among all outstanding charges including those disputed by you if you have not notified us of the dispute. If you want to avoid disconnection of your local service, it is wise to direct that your partial payment first be applied to the charges for that service.

### Unauthorized Change To Another Long Distance Company

The primary long distance (1+) company cannot be changed without your permission. If your service is changed without your permission and the change results in a charge, you must notify us. We will remove the charge from your bill and change long distance service back to your original long distance company.

### Medical Emergencies

You can delay termination of service for 30 days by obtaining a certificate from a doctor or public health official stating that a medical emergency exists or would be aggravated if your phone service were disconnected. A second extension may be granted if another certificate is presented. Payment arrangements must be made before the 30-day expiration date. The certificate must be signed by the person diagnosing the medical condition and must name the person affected.

## Consumer Information (Cont'd)

### Rules For Deposit

We may ask you to pay a deposit if a deposit is required. A deposit is required only if:

- You have not paid an undisputed bill with any telephone company for service received in the past four years.
- Your service was terminated for one of the following reasons:
  - Nonpayment of any undisputed delinquent bills.
  - Misrepresentation of your identity for the purpose of obtaining telephone service.
  - Failure to pay for damages caused by negligence.
  - Obtaining or using service without authorization.
- You file bankruptcy.
- You do not have verifiable previous telephone service and do not pass objective credit screen.
- You provide materially false information on your application.
- You request service at a residence where a former customer still resides and a balance is past due or still owing on the former customer's bill.

### What If A Deposit Is Required?

If we require a deposit or deny you service, you may request a written explanation and will be given a chance to discuss that decision with us. If you pay a deposit you have the right to a receipt. Interest will be paid from the date the deposit is taken and until refunded or applied. Deposits, with interest, will be refunded promptly when you maintain good credit for twelve consecutive months. If a deposit is required, you have two alternatives available. You can either pay the deposit in cash or present a guarantee from a third party.

The amount of the deposit shall not exceed two (2) months charges for basic local telephone service plus two (2) months estimated or average charges for long distance service.

### Guarantee In Lieu of Deposit

If you cannot pay the deposit, we will accept a guarantee from another customer who has twelve months of good credit. This third party must guarantee and is liable for an amount equal to the deposit that would otherwise be required. The guarantor is released from this obligation when you have established good credit.

### Complaint Procedure

You may, at any time, file a complaint and request a conference with us. After we receive a complaint, we will start an investigation immediately. The results will be given to you and you will be given the opportunity to discuss the results. If you are still dissatisfied, a complaint may be taken to the Idaho Public Utilities Commission for review. Service will not be turned off during any part of this complaint procedure.

**IF ALL UNDISPUTED BILLS ARE PAID.**

### Important Notice Concerning Purchase of Goods And Services By Telephone

You have important rights under the Idaho Telephone Solicitation Act. Under the Act it is illegal for persons attempting to sell you goods or services by telephone (telephone solicitors):

- To intimidate or harass you in connection with the attempted sale.
- To refuse to hang up and free your telephone line immediately once you request them to do so.
- To misstate the price, quality, or availability of goods or services, or to fail to reveal all material terms relating to the sale of goods or services.
- To advertise, represent or imply that they have the endorsement of any government office or agency when they do not.
- To advertise, represent or imply that they have a valid registration number with the Attorney General when they do not.
- To use any unfair method of competition or unfair or deceptive practice.

Any person not yet 18 years old who purchases goods or services pursuant to a telephone solicitation may cancel the purchase within a reasonable time after the purchase is made.

No parent or legal guardian having custody of a person not yet 18 years old is liable for the purchase of the goods or services by a person not yet 18 years old pursuant to telephone solicitation.

When you agree to purchase goods or services over the telephone, you may have a right to reconsider and cancel your agreement for three business days after receiving a written confirmation of the sale.

A person whose rights are violated by telephone solicitors may have the right to declare a contract for purchase null and void or invoke other remedies under the Idaho Consumer Protection Act.

If you believe that a telephone solicitor has done any unlawful acts, you may contact the Attorney General's office for assistance and information at:

1-800-432-3545 (toll free) or  
334-2424 (Boise area)

### Idaho Telecommunications Relay Service

The Idaho Telecommunications Relay Service allows individuals with a speech and/or hearing disability and hearing individuals to communicate via the telephone. Calls may be initiated by either text telephone or voice customers. Twenty-four hours a day and seven days a week, the Idaho Telecommunications Relay Service is ready to provide you with efficient, confidential communications services. If you would like more information about the Idaho Telecommunications Relay Service, please call 1-800-386-6185 (Voice or TT)

**To Access the Relay Toll-Free Dial:**

1-800-377-3529 (TT)  
1-800-377-1363 (Voice)

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- Equipment payments.
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Fremont Telcom can terminate service without notification only under the five following conditions:

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- Service was obtained without authorization or knowledge of the telephone company.
- By order of any court, the Public Utilities Commission, or any other authorized public authority.
- If we have diligently tried to notify you but have been unsuccessful in our attempts to contact you.
- You have misrepresented your identity, have inadequate security with the company, and have an outstanding bill exceeding \$100.00.

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If you cannot pay a bill in full, or if you dispute a portion of the charges, you may tell us how to apply your partial payment to charges for local service, Fremont Telcom long distance and other services. When you make partial payments without directing how they are to be applied, we automatically prorate your payment among all outstanding charges including those disputed by you if you have not notified us of the dispute. If you want to avoid disconnection of your local service, it is wise to direct that your partial payment first be applied to the charges for that service.

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#### Long Distance Company

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  - Failure to pay for damages caused by negligence.
  - Obtaining or using service without authorization.
- You file bankruptcy.
- You do not have verifiable previous telephone service and do not pass objective credit screen.
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- To intimidate or harass you in connection with the attempted sale.
- To refuse to hang up and free your telephone line immediately once you request them to do so.
- To misstate the price, quality, or availability of goods or services, or to fail to reveal all material terms relating to the sale of goods or services.
- To advertise, represent or imply that they have the endorsement of any government office or agency when they do not.
- To advertise, represent or imply that they have a valid registration number with the Attorney General when they do not.
- To use any unfair method of competition or unfair or deceptive practice.

Any person not yet 18 years old who purchases goods or services pursuant to a telephone solicitation may cancel the purchase within a reasonable time after the purchase is made.

No parent or legal guardian having custody of a person not yet 18 years old is liable for the purchase of the goods or services by a person not yet 18 years old pursuant to telephone solicitation.

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